
	सामग्री प्रबंधन अनुभाग भारतीय प्रौद्योगिकी संस्थान,रूडकी रूडकी-247667, हरिद्वार, उत्तराखण्ड, भारत Phone-(O) 01332-28-4293, 4693 E-mail: mmiitr@iitr.ac.in	Material Management Section Indian Institute of Technology Roorkee-247667( Haridwar) (Uttarakhand) (India) Phone-(O) 01332-28-4293, 4693 E-mail: mmiitr@iitr.ac.in	
	<b>GSTIN-05AAALI0033R42Z</b>	E-mail: mmiitr@iitr.ac.in	
	PAN-AAALI0033R		

**निविदा प्रलेख / Tender Document**

**No. 1100001786/MM-7/IITR/2020-21/Upgradation of NKN Video /ICC/182**

Date of Uploading of Tender -<https://eprocure.gov.in/eprocure/app>

**21-Oct-2020**

Bids under two bid systems (Technical and Commercial) are invited Online at CPP Portal (<https://eprocure.gov.in/eprocure/app>) from the reputed manufacturer/authorized supplier/dealer for the following items. **Manual bids will not be accepted.**

वस्तु की तकनीकी विषिष्टताये / Technical Specifications of item:

Sr. No	Name of item / Specifications	QTY	UOM
<b>1</b>	<b>Upgradation of NKN Video Conferencing facilities in LHC001 and LHC002 (Details as per Annexure- V)</b>	<b>As per Annexure- V</b>	
<b>(For Detailed Technical Specification Plz refer Annexure-V)</b>			
नोट-1: कृपया वस्तु का मूल्य एवं कर अलग-अलग दर्शाए।			
Note-1: Please quote the Rate & Taxes of the item separately.			
Note-2: E-way bill is to be issued by the Venders/Transporter			
Note-3: The HSN / SAC Code of the item must be mentioned.			
For Reasonability of Rates, The firm must enclose the last two supply orders for the same item with Financial Bid (Annexure-III) only.			
<b>Critical Date Sheet</b>			
1	Published Date	<b>21-Oct-2020</b>	<b>(17:30)</b>
2	Bid Document Download / Sale Start Date	<b>21-Oct-2020</b>	<b>(18:00)</b>
3	Seek Clarification Start Date	<b>22-Oct-2020</b>	<b>(10:00)</b>
4	Seek Clarification End Date	<b>27-Oct-2020</b>	<b>(16:00)</b>
5	Pre Bid Meeting Date	<b>Not Required</b>	<b>Not Required</b>
6	Bid Submission Start Date	<b>29-Oct-2020</b>	<b>(10:00)</b>
7	Bid Submission End Date	<b>11-Nov-2020</b>	<b>(17:00)</b>
8	Bid Opening Date	<b>12-Nov-2020</b>	<b>(12:00)</b>

**Chapter-1 : Instruction to bidders**

- A. The Tender should be enclosed with proper certifications like Agency Certification, Authorization certificate and/or Proprietary Certificate, as the case may be, in support of your offer.
- B. बोली का जमा किया जाना / **Submission of Bids:**  
The bids should be submitted online in two parts –  
1 (i) The Technical Bid (Annexure-I, II & V) with EMD and Tender Acceptance Letter  
(ii) The Financial Bid (Annexure-III) & Price Bid in .XLS Format  
Rates in .xls format will only be considered for Financial evaluation.

- 2 The bids should be on official pad preferably with GST Number of the firm
- 3 The quotations should bear full details and where possible may be duly supported with catalogues, pamphlets, literature, samples of the item/items as the case may be for comparing the quality and rates of the item(s).
- 4 The transportation cost, insurance charge etc., if any, percentage/ rate of GST or all other taxes and duties should be clearly mentioned.
- 5 The bids / rates / tenders should remain valid for a minimum period of 90 days from the date of Financial opening.
- 6 **Since this purchase being for research purpose, I.I.T., Roorkee is registered in DSIR, New Delhi, it is therefore exempted from the payment of GST up to the limit of exemption as per Govt. Rules. The bidder should quote accordingly.**
- 7 The rates shall not be subject to escalation of any nature.
- 8 The rates quoted should be applicable to educational institutions and any cost advantage received in lieu thereof should be passed on the Institution.
- 9 While quoting / sending rates, the firm shall give an undertaking as per Annexure-II.

**C. विधि निक्षेप/ Earnest Money Deposit (EMD):**

**The Technical Bid should accompany an EMD of value Rs. 70,000/-(Rupees Seventy Thousand only) which should be deposited online into below mentioned account.**

**Details of IIT Roorkee Bank Account:**

**Account Name: NON MHRD GOVERNMENT FUND IIT ROORKEE**

**Account No.: 00000032685865515**

**Bank Name: STATE BANK OF INDIA**

**Branch Address: IIT ROORKEE, ROORKEE**

**IFSC Code: SBIN0001069**

**MICR: 247002094**

**The Bidder will have to fill EMD details & provide the tender reference number in the narration/remarks while doing the payment as per quoted items and share the receipt of the same in pdf on CPP Portal (<https://eprocure.gov.in/eprocure/app>). The qualification in Technical bid will be subject to the submission of EMD in above mentioned account within schedule date and time as mentioned in the NIT. IITR shall not be responsible for any delay in submission of EMD.**

**In case the EMD is not received in above mentioned account within the aforesaid period i.e. before bid opening date & time as mentioned in NIT, the bid will be out rightly rejected.**

**Exemption on submission of EMD will be given against valid MSME/NSIC certificate under valid category.**

**The earnest money shall be refunded to all the unsuccessful firms, without any interest after finalization of the contract.**

**EMD shall be refunded to the successful firms on receipt of PBG/Security Deposit. No interest is payable on the EMD to either the successful firms or the unsuccessful firms.**

**D. निष्पादन बैंक प्रत्याभूति/ Performance Bank Guarantee (PBG):**

**In case the total order value of items becomes Rs.25.00 Lakhs or above, 10% of the order value in the form of Bank Guarantee or FDR pledged in favor of "The Registrar, IIT Roorkee" is required at the time of installation of the equipment which should remain valid at least during the warranty period plus sixty days. No interest shall be claimed by the bidder on the PBG submitted.**

**E. बोलियो का खोला जाना/ Opening of Bids:**

- 1 The Technical Bids will be opened online at CPPP Portal (<https://eprocure.gov.in/eprocure/app>)-**Plz refer Critical Date Sheet**
- 2 The Financial bids of only the Technically Qualified bidders will be opened. The date and time for opening the Financial Bid will be communicated to the respective firm later by the system (CPP Portal (<https://eprocure.gov.in/eprocure/app>))
- 3 Representatives of the firms(s) may be present at the time of openings, if they so desire.

**Chapter-2 : Conditions of Contract**

- F. ठेका देना/ Award of Contract:  
The final selection of the bidder for the award of the contract will be made on the basis of the lowest commercial bid amongst the Technically Qualified Bidders.
- G. पूर्व-आपूर्ति निरीक्षण/ Pre-supply Inspection:  
Authorized representative of the Institute shall make the final inspection before supply of the item at site of the firm, if required.

- H.** वस्तु की आपूर्ति / Supply of Item:  
The whole supply as per order shall have to be completed within the time mentioned in the order failing which the I.I.T. Roorkee shall have the right to accept or reject any quantity of items ordered. The firm will have to arrange for supply of the material in good condition.
- I.** **भुगतान की शर्तें / Payment Terms:**
- A.** **Payment in INR for supply of goods:**  
Where installation is not required: 100% payment will be made after satisfactory delivery of material duly certified by the HOD/P.I. **OR**  
Where Installation is required :100% payment will be made after satisfactory delivery and installation of the material duly certified by the HOD/P.I. **OR**  
80% payment will be made on receipt and acceptance of goods and balance 20% on successful installation and commissioning duly certified by the HOD/P.I. **OR**  
100% Advance will be paid against submission of 110% Bank Guarantee of the Total Order value. Bank Guarantee should be in favor of "The Registrar, IIT Roorkee" which should be valid till the date of Installation/Delivery period + 30 days
- B** **Payment in INR for AMC/Service:**  
Quarterly/Halfyearly after satisfactory completion of work/service duly certified by the H.O.D./P.I.
- J.** **दंड/Penalty:**  
A penalty of 0.5% of the total order value per week shall be levied for the delay subject to a maximum of 5% of the total order value.  
In case of the non-supply of the item after the acceptance of the work/supply order, EMD will be forfeited by the Institute.
- K.** **अप्रत्याषित घटना/Force Majeure:**  
For the purpose of and within the scope of contract by way of indication and not of limitation, the term "Force Majeure" shall mean acts of nature, strikes, Lockouts, or other industrial disturbances, act of public/enemy, wars, blockades, insurrection, riots, epidemics, landslides, earthquakes, storms lightening, flood, washouts, civil disturbances, explosion and any other similar even not within the control of either party on which by exercise of due care and diligence neither party is able to prevent or overcome.
- L.** **मध्यस्थता / Arbitration:**  
In the event of any difference or dispute arising out this work, all effort shall be made by both the parties to settle the same amicably. Failing an amicable settlement, the dispute shall be finally settled through arbitration conducted under the Arbitration and Conciliation Act 1996, by arbitrators appointed in accordance with the said Act. The arbitration shall give reasoned and speaking award. All disputes are subject to Roorkee jurisdiction only.
- M.** **बोली अस्वीकृती के लिए मानदंड / Criteria for bid rejection:**
- 1 If technical bid found without the required undertaking (Annexure-II).
  - 2 If it found at a later date that any information given in the bids is Incorrect/false then the bid is liable to be disqualified/rejected.
  - 3 Canvassing in any form will result to disqualification.
  - 4 If "extra, as actual" etc. are mentioned against any of the price components in the bid the bid will be rejected.
  - 5 If the firm quotes 'NIL' charges / consideration, the bid shall be treated as unresponsive and will not be considered.
  - 6 If financial bid is found along with technical bid in pdf on CPP Portal, then the bid shall be rejected outrightly.
  - 7 If any bidder submitting two/multiple bids for the same item of a tender, both/all the bids of that bidder will be outrightly rejected.

### Chapter-3 : Schedules of requirements

- N.** **टिप्पणी / Note:**
- 1 If the supplier/firm is manufacturer/authorized dealer/sole distributor/of the item, the certificate to this effect should be attached.
  - 2 Please note that the firms must submit the compliance Statement in an organized and structured manner in respect of all the specifications as per Annexure-V with the supporting catalogue/leaflet of the firm. Annexure-I, II & V have to be submitted with Technical Bid and Annexure-III with financial bid.
  - 3 It may also be noted that the tender bids received after the stipulated date & time or found incomplete and the tender bids containing false/incorrect information shall be summarily rejected. The Institute shall not entertain any communication in this regard, whatsoever.
  - 4 The firm is required to give its Bank Account details with IFSC for the purpose of making e-payment.

- 5 The Indian Institute of Technology (IIT) Roorkee reserves the right to reject any quotation wholly or partly without assigning any reason.
- 6 The quantity shown in the tender can be increased or decreased to any extent depending upon the actual requirement.
- 7 The decision of the institute in all matters relating to eligibility, acceptance, rejection of the bid will be final and binding on the applicants.
- 8 IIT Roorkee discourages High Sea Sale purchase. All tenders with High Sea Sale will be rejected.
- 9 The firms should clearly mention (in the financial bid) the Harmonized System of Classification (HS code) defined by the Central Custom and Excise Board (Govt. of India)- for the item(s) involving import.
- 10 **If the bid opening date happens to be a holiday, then the bid will be opened at 3.30PM of the next working day followed by the holiday.**
- 11 If an agent submits bid on behalf of the Principal/OEM, the same agent can not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.
- 12 Indian Agent should submit the certificate from the Foreign Principal that they are the Authorized & Registered Indian Agent.
- 13 The quantity shown against the item is approximate and may vary as per demand of the Institute at the time of placing order. Also, the final requirement of each line item will be decided by the Institute at the time of placing the PO.
- 14 **Any corrigendum/addendum/errata in respect of the Tender Notice/ Enquiry letter shall be made available CPP Portal (<https://eprocure.gov.in/eprocure/app>). Hence prospective bidders are advised to visit the CPP Portal (<https://eprocure.gov.in/eprocure/app>) regularly.**
- 15 Bidders shall be responsible for the correctness of the information provided in the enquiry letter/tender document. If it is found at a later date that any information given in the bid is Incorrect/false then the bid is liable to be disqualified/rejected.
- 16 Before submission of bids, bidders should read the complete enquiry letter/tender document carefully and ensure that the bidders fulfill the eligibility criteria.
- 17 In case the item/product is under rate contract with DGS&D or GeM, then Bidder should certify that the rate quoted is not over and above (higher side) the rates under RC with the DGS&D or GeM.
- 18 **In Item Wise BoQ .xls sheet, In column M, leave blank for the item/service not provided/quoted by you. If quoted 0 then it will be considered that the item/service will be provided free of cost.**
- Or**
- 18 **In Item Rate BoQ .xls sheet, If quoted 0 for the items/services in column M then it will be considered that the items/services will be provided free of cost.**
- 19 **The Institute reserves the right to rectify any discrepancy of this advertisement, if found later on. In case of any inadvertent mistake in the process which may be detected at any stage even after the issue of purchase order, the Institute reserves the right to modify/withdraw/cancel any communication made to the bidder.**

**Chapter-4 : Specifications and allied Technical details**

**Plz. See Annexure- I, II, V**

**Chapter-5 : Price Schedule (to be utilized by the bidders for quoting their prices online in .XLS format at CPPP Portal (<https://eprocure.gov.in/eprocure/app>))**

**Plz. See Annexure- III & Price Bid in .XLS Format**

**Chapter-6 : Contract Form**

**Purchase Order is used as Contract Form**

**Chapter-7 : Other Standard Forms, if any to be utilized by the purchaser and bidders**

**Tender Acceptance Letter**

\*उप कुलसचिव (सामग्री प्रबंधन) / सहायक कुलसचिव (सामग्री प्रबंधन)  
Deputy Registrar (MM)/ Assistant Registrar (MM)

**\*Document Digitally Signed on <https://eprocure.gov.in/eprocure/app>**

**For any Clarification regarding technical specifications of item Please Contact:**

**Shri Sandeep Sharma,  
Shri Mukesh Sharma,  
Institute Computer Centre,  
IIT Roorkee**

**Institute Ph.-01332-28-4358  
Computer Centre, Email: [icc@iitr.ac.in](mailto:icc@iitr.ac.in)  
IIT Roorkee**

तकनीकी बोली

विस्तृत विवरण अनुपालन रिपोर्ट के साथ प्रस्तुत किया जाना है (अपने आधिकारिक लेटर हेड पर विक्रेता/ फर्म द्वारा प्रस्तुत करने के लिए )

Detailed specification cum compliance report to be submitted with the Technical Bid  
(to be submitted by the vendor/firm on its official letter head)

**(For Detailed Technical Specification Plz refer Annexure-V)**

Sr.No	Name & Required Specifications of Item(s)	Qty	UOM	Offered specifications of item(s) by the firm
1	<b>Upgradation of NKN Video Conferencing facilities in LHC001 and LHC002 (Details as per Annexure- V)</b>		<b>As per Annexure- V</b>	
	Firm's Profile :			
1	Manufacturer/Authorized Agent/Distributor/Dealer/Supplier(valid certificate must be attached)			
2	E-mail I.D. & Telephone/Mobile No. Detail of Bank A/C			
Note:	1. "offered specifications", should be filled up properly in the format provided as per Annexure-I.			
	2. Volume & Weight of the item should also be mentioned.			
	<b>3. The HSN / SAC Code of the item must be mentioned.</b>			

Signature: \_\_\_\_\_

Name : \_\_\_\_\_

Designation : \_\_\_\_\_

Seal of the Organisation

उपबंध / UNDERTAKING

Ref. No. No. 1100001786/MM-7/IITR/2020-21/Upgradation of NKN Video /ICC/182  
Dated:- 21-Oct-20

That all the terms/conditions mentioned in the enquiry letter/tender against which the rates are being given are acceptable to the firm.

It is certified that the rate quoted is not over and above (higher side) the rates under RC with the DGS&D or GeM.

It is certified that the firm has never been black-listed from any Government Department. (State/Central Govt./ Autonomous/ PSU)

Signature\_\_\_\_\_

Name\_\_\_\_\_

**Financial Bid**

(to be submitted by the vendor/firm on its official letter head)

Ref. No. No. 1100001786/MM-7/IITR/2020-21/Upgradation of NKN Video /ICC/182  
 Date: 21-Oct-20

Rates :

Sr. No	Name of item / Specifications	Qty	UOM	Rate	Amount (INR) Or In Other Currency
1	<b>Upgradation of NKN Video Conferencing facilities in LHC001 and LHC002 (Details as per Annexure- V)</b>	As per Annexure- V		<b>To be filled in .XLS sheet (attached)</b>	
Total					
Grand Total Rs.					

1) Price of the items should be clearly mentioned if supplied Free of Cost.

## Terms &amp; Conditions:

- 1 Prices (quoted in Rs.): FOR Institute Computer Centre, IIT Roorkee
- 2 **Payment:** **Should be clearly mentioned, As per clause-I of enquiry letter.**
- 3 Validity:
- 4 Delivery period:
- 5 Other charges:
- 6 **Warranty:**
- 7 Rejection: Equipment if found not as per the required specification would be rejected.
- 8 Penalty Clause: As per clause-J of enquiry letter.  
In case of the non-supply of the item after the acceptance of the work/supply order, EMD will be forfeited by the Institute.
- 9 PBG: In case the total order value of items becomes Rs.25.00 Lakhs or above, 10% of the order value in the form of Bank Guarantee or FDR pledged in favor of "The Registrar, IIT Roorkee" is required at the time of installation of the equipment which should remain valid at least during the warranty period plus sixty days. No interest shall be claimed by the bidder on the PBG submitted.
- 10 GST Exemption Certificate is provided by the Institute (If required).

It is certified that the rate quoted is not over and above (higher side) the rates under RC with the DGS&D or GeM.

Signature \_\_\_\_\_  
 Name \_\_\_\_\_  
 Designation \_\_\_\_\_  
 Seal Of the Firm/Organization \_\_\_\_\_

**Details of Institute :**

<b>IEC CODE</b>	0100000011	
<b>AD CODE</b>	0001069-2770325	S.B.I., IIT ROORKEE
	0303974-2770324	P.N.B. IIT ROORKEE

**Instructions for Online Bid Submission**

Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>.

- 1 Possession of valid Digital Signature Certificate (DSC) and enrollment/registration of the contractors/bidders on the e-Procurement/e-tender portal are prerequisite for etendering.
- 2 Bidder should register for the enrollment in the e-Procurement site using the "Online Bidder Enrollment" option available on the home page. Portal enrollment is generally free of charge. During enrollment/registration, the bidders should provide only valid and true information including valid email id. All the correspondence shall be made directly with the contractors/bidders through email id as registered.
- 3 Bidder need to login to the site through their user ID/ password chosen during enrollment/registration.
- 4 Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/nCode/eMudra etc. recognized by Controller of Certifying Authorities (CCA) India on eToken/SmartCard, should be registered.
- 5 The registered DSC only should be used by the bidder in the transactions and should ensure safety of the same.
- 6 Contractor/Bidder may go through the tenders published on the site and download the tender documents/ schedules for the tenders.
- 7 After downloading/getting the tender document/schedules, the Bidder should go through them carefully and then submit the documents as required, otherwise bid will be rejected.
- 8 Any clarifications may be sought online through the tender site, through the contact details or during pre-bid meeting if any. Bidder should take into account the corrigendum if any published before submitting the bids online.
- 9 Bidder may log in to the site through the secured login by the user id/ password chosen during enrolment/registration and then by submitting the password of the e-Token/Smartcard to access DSC.
- 10 Bidder may select the tender in which he/she is interested in by using the search option and then move it to the 'my tenders' folder.
- 11 From my tender folder, he may select the tender to view all the details uploaded there.
- 12 It shall be deemed that the bidder has read and understood all the terms and conditions before submitting the offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the incomplete bid shall stand rejected.
- 13 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and ordinarily it shall be in PDF/xls/rar/jpg/dwf formats. If there is more than one document, all may be clubbed together and provided in the requested format. Bidders Bid documents may be scanned with 100 dpi with black and white option. It is advisable that each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through zip/rar and the same if permitted may be uploaded. The file size being less than 1 MB the transaction uploading time will be very fast.
- 14 The Bidders can update well in advance, the documents such as certificates, annual report details etc., under "My Space option" and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.
- 15 Bidder should submit the Tender Fee/ EMD as specified in the tender. Scanned copy of the same should be uploaded as part of the offer.
- 16 While submitting the bids online, the bidder shall read the terms and conditions and may accept the same to proceed further to submit the bid packets.
- 17 The bidder has to select the payment option as offline to pay the Tender FEE/ EMD as applicable and enter details of the same.
- 18 The details of the DD/any other accepted instrument, physically delivered, should tally with the details available in the scanned copy and the data entered during bid submission time, otherwise submitted bid shall not be acceptable or liable for rejection. (If applicable)
- 19 The bidder has to digitally sign and upload the required bid documents one by one as indicated. Every act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read, understood and agreed with all clauses of the bid document including General conditions of contract without any exception.
- 20 The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid may be rejected.



- 21 If the price bid format is provided in a spread sheet file like BoQ\_XXXX.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Priced-bid/BOQ template shall not be modified / replaced by the bidder; else the bid submitted is liable to be rejected for the tender.
- 22 The bidders are advised to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission due date and time (as per Server System Clock). The TIA shall not be held responsible for any delay or the difficulties faced during the submission of bids online by the bidders.
- 23 After the bid submission (i.e. after Clicking "Freeze Bid Submission" in the portal), the acknowledgement number indicated by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and also be used as entry pass to participate in the bid opening.
- 24 The time settings fixed in the server side and displayed at the top of the tender site, shall remain valid for all actions of requesting, bid submission, bid opening etc., in the e- Tender system. The bidders should follow such time during bid submission.
- 25 All the data being entered by the bidders would be encrypted using Public Key Infrastructure (PKI) encryption techniques to ensure the secrecy of the data. The data entered is not retrievable by unauthorized persons during the bid submission and until the time of bid opening by any person.
- 26 Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers' public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 27 The confidentiality of the bids is maintained with the use of Secured Socket Layer (SSL) 128 bit encryption technology. Data storage encryption of sensitive fields is done.
- 28 The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.
- 29 For any queries regarding e-Tendering process, the bidders may contact at address as provided in the tender document. Parallely for any further queries, the bidders are advised to contact over phone: **0120-4001005** or send an e-mail to – [cppp-nic@nic.in](mailto:cppp-nic@nic.in).

### **Prequalification**

- 1 An undertaking by the firm that it has never been black-listed must be attached along with the Bid, failing which the Bid shall be rejected. (As per Annexure-II)
- 2 True copy of Permanent Account Number.
- 3 Details of GST along with a copy of certificate to be attached.
- 4 Submission of samples if required, for all items indicated in the NIT. The make of items proposed to be supplied should be indicated and submitted along with the techno commercial unpriced bid without indicating the pricing components.
- 5 Willingness to execute all orders which are placed to meet emergency requirement on priority basis. The Bidder shall note that standards for workmanship, material and equipment, and references to brand names designated by the Purchaser in the tender document are intended to be descriptive only and not restrictive. The Bidder may substitute alternative standards, brand names and/or catalogue numbers in his bid, provided that it demonstrates to the Purchaser's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

**Tender Acceptance Letter**  
(To be given on Company Letter Head)

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**Date:**

**Sub: Acceptance of Terms & Conditions of Tender.**

**Tender No. 1100001786/MM-7/IITR/2020-21/Upgradation of NKN Video /ICC/182**

Tender description:

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Dear Sir,

- 1 I/We have downloaded/ obtained the tender document(s) for the above mentioned 'Tender No.' from the web site(s) namely:  
  
as per your advertisement, given in the above mentioned website(s).
- 2 I/We hereby certify that I/We have read the entire terms and conditions of the tender documents from Page No. \_\_\_\_\_ to \_\_\_\_\_ (including all documents like section(s), schedules(s) etc.), which form part of the contract agreement and I/we shall abide hereby by the terms/conditions/ clauses contained therein.
- 3 The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.
- 4 I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/ corrigendum(s) in its totality/entirety.
- 5 In case any provisions of this tender are found violated, then your department/organisation shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely.

**Yours Faithfully,**

**(Signature of the Bidder, with Official Seal)**



**SPECIFICATIONS**

Required Items To be integrated with the existing Video Conferencing Setup and other devices (location and other integration requirement will be provided by IITR)		
A	Name of the item/Part Codes	Qty
1	Video Conferencing solution as per specifications*	02
2	IP Based Video Recorder**	01
3	9000/10000 4K HD Luminous projector of Make Epson/Panasonic/Sony	02
4	6 IN 6 OUT HDMI SWITCHER	02
5	HDMI to HDMI Cable 25 Mtr	6
6	HDMI to HDMI Cable 20 Mtr	6
7	Cat 6 Cable	4
8	a. Installation and Integration for all the above as per requirement of IITR b. Any other material required to successfully and satisfactorily install as per IITR specifications	To be submitted by the bidder
B	<b>Other Terms &amp; Condition</b>	
1	Any tax to be mentioned in the quote	
2	Quotation should be valid for at least 3 months	
3	Price should be FOR IIT Roorkee	
4	Payment terms should be as per IIT Roorkee purchase rules	
5	Payment will be released after receiving material in good condition and satisfactory installation.	
6	Bidder should not be banned by any Indian Govt. organization in any case in last three years (self-declaration to be submitted)	
7	Copy of Registration number of the bidder and the PAN number allotted.	
8	Quotation should be valid for at least 3 months	
9	The bidder's Gross Turnover from IT services and System Integration of Video Conferencing services in India should be more than Rs. 5 Crores per year in the last three financial years viz. 2016-17, 2017-18 & 2018-19. A relevant page of the balance sheet must be attached.	

*OR*  
  
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10	Bidder should be an Authorized System Integrator of the OEM and shall submit a letter of Authorization from the OEM for this specific Tender	
11	The bidder should be ISO 9001, ISO 20000-1, ISO 27001, CMMI-III Certified (Certified copies of currently valid certificates to be submitted as proof)	
12	Full feature parity between existing core VC setup and quoted equipments to be required	

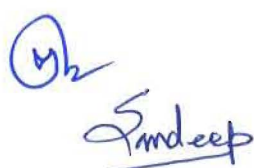
**Technical Specifications:**

**\*1. Full High Definition Video Conferencing System**

Features	Specifications	Complied / Not Complied	Deviations / Remarks (if any)
Video Standards	H.264, h.265 H.264 in an Encrypted call should be possible		
Video Frame Rate	Should support 30 fps & 60fps (frames per second) with 1080p resolution from day one		
Video Features	Ability to send and receive two live simultaneous video sources in a single call, so that the image from the main camera and PC or document camera can be seen simultaneously.  Should support H.239 and BFCP protocols with 1080p resolution		
Video Output	Should have at least 3 nos. of HD (High Definition) output to connect Full High Definition display devices such as plasma and projectors for both Video and content. The unit must provide the flexibility to display video or content one any of the video output.		
Video Input	Should have at least 3 HDMI inputs to connect multiple HD cameras. Should have one HDMI / DVI (Digital Video Interface) input to connect PC / Laptop directly to the Video conferencing system and display resolutions from WXGA (1280 x 768) to 1080p (1920 x 1080) Support for 1080p 60fps has to be present on the HDMI inputs		
Advanced Video and Audio mixing Features	Since this VC unit will at HQ, where there will be multiple cameras to capture the three cameras delivering the class. In order to capture the entire studio view and also provide feed from additional video sources such a document camera and PC input, the VC unit must support the following: 1) Combine the video feed from the main camera, Auxiliary cameras and PC input and stitch all the feeds into a single video and send the same to the remote site. 2) Mixing capabilities to change the size of the video quadrants. 3) Select a particular audio input and associate the same with a video input The above can be an inbuilt feature for VC unit for at least 4 video inputs and 4 audio inputs can be provided. In order to maintain the video resolutions, additional scaler should also be provided if not built-in to the unit.		
Audio			
Audio standards supported	G.711, G.722, G.722.1, 64 kbps MPEG-4 AAC-LD or equivalent standards must be supported.		
Other Desirable features	Noise Reduction, Automatic Gain control, Acoustic Echo Canceller, Active Lip synchronization		
Audio Inputs	The Codec should have 8 Microphone inputs directly. The system must have the capability to mix the audio from all the microphones and the line input and send the same to the far end side.		



	In case the audio mixing capability is not possible as a built-in feature, an additional external mixer may be supplied to provide audio mixing function.		
	The microphones must be standard based microphones.		
	The pickup of the microphones should be at least 10 feet from the microphone.		
	Echo Cancellation for every input must be available.		
Network Interfaces	1 LAN / Ethernet - 10/100/1000 Mbps full duplex and should have inbuilt Wi-Fi network connection.		
	Should have support for IPV4 and IPV6		
Bandwidth	IP - at least 6 Mbps		
Network Capabilities	Packet Loss Based Down speeding		
H.323/ IP Features	Differentiated Services( QOS):		
	Auto Network Address Translation (NAT) support		
	Standards based- Packet Loss Recovery feature on H.323 call		
	Should support URL Dialing		
Device Operations and control	The endpoint should be operated using 10" or more touch panel for device operations, call connection, camera control. All the three cameras should be controlled using a same touch panel.		
SIP Features	The endpoints must support SIP in addition to H323 protocol. Calls can be made on SIP or H323 without having to restart or reconfigure the endpoint.		
	The endpoint must register with any standard SIP server.		
	Must support data sharing capability in SIP calls for dual stream transmit and receive.		
Security			
Menu Control	Password protected system menu		
Encryption of video call	ITU-T standards based Encryption of the video call		
	Call should be encrypted end-to-end on IP		
	Should support Standards-based: H.235 v3 and AES Encryption via Automatic key generation and exchange. The same should be available in a call with Video with presentation (dual video)		
	Ability to manually turn encryption On or OFF should be there.		
	Automatic key generation and exchange		
Cameras (Main and Auxiliary Cameras – 3 Nos.)	CMOS or better		
	Minimum of 10X Optical zoom		
	1920 x 1080 pixels progressive @ 60fps		
	The Camera and codec should be from the same manufacturer.		
	Should have at least 80 degrees field of view (horizontal), PAN : +/- 100 deg, Tilt: +20/-20 deg		
Directory services	Should support Local and Global directories.		
	Should support LDAP and H.350 protocols for directory transfer.		
Interoperability & Open Standards	VC endpoint must be open standards based and not based on proprietary protocols.		
	VC endpoint must inter operate with existing Cisco MCU installed in NKN network.		


  
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**\*\*2. High Definition IP Video recorder**

Specifications	Complied / Not Complied	Deviations / Remarks (if any)
A) The IP based recorder is required to record video meetings in following scenarios <ul style="list-style-type: none"> <li>a. Point to point call between two devices</li> <li>b. Local recording</li> <li>c. Multipoint video conferences</li> <li>d. Video meetings with content</li> </ul>		
B) The IP based recorder should be supplied with licenses to record two or more concurrent video sessions		
C) The IP based recorder should provide full HD 1080p resolution from day one		
D) The IP based recorder could be an application running on a virtualised server		
E) The IP based recorder hardware should be supplied with 1TB or more of storage		
F) The solution should support playback of recorded video sessions		

*OR*

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**1. Terms and Condition:**

- a. Tax to be included in the quote.
- b. Product to be demonstrated after successful installation.
- c. Warranty/ Service/ Support: As per Annexure- V

**2. Payment Term should be as per IIT Roorkee purchase rules.**

**143**